



Visitor Code of Conduct

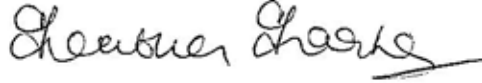
When participating in contact visits, visitors and prisoners need to maintain an acceptable standard of behaviour. This ensures that everyone can enjoy the privilege of contact visits. The following rules apply to all visits and take into account the impact of COVID-19:

- Visit staff will allocate an area of the visits facility for each prisoner and their visitors
- Movement by visitors around the defined visits facility must be kept to a minimum
- Visit staff will determine the allocation of any provided tables and chairs. Visits tables and chairs are not to be moved
- Only 2 Adult Visitors are allowed per visit (no restriction on children)
- Prisoners and visitors may sit on any chair at their allocated table
- No physical contact is permitted other than an initial embrace on arrival and upon leaving.
- Visitors should remain 1.5 metres from prisoners where possible
- Lewd, inappropriate or offensive behaviour will result in the termination of the visit
- Abusive language or behaviour will result in the termination of the visit
- Children are to be under the control of an accompanying adult visitor at all times
- Children's playgrounds are not to be used
- Children are not to sit in the laps of prisoners in line with prohibiting physical contact due to COVID-19
- Visitors are to comply with the requirements of Appendix 6 – Dress Standards
- Smoking is not permitted
- No documents are to be signed during visits without appropriate prison approval
- No articles of any description, unless approved by prior arrangement, are to be passed between prisoners and visitors
- Where facilities are provided, only prisoners are allowed to obtain hot or cold drinks for themselves or their visitors
- All non-consumed food items are to be removed from the visits facility by the visitor
- At the completion of the visit, prisoners are to clean their respective tables or allocated area and put away any toys and books used by their children
- Failure to comply with any of the above may result in the termination of the visit, loss of contact visits or refusal of entry to the prison.

Approved

Appendix 5 – Visitor Code of Conduct is approved by the Commissioner as stipulated in Adult Custodial Rule 7 – Communications – Visits and may be varied with the approval of the Commissioner, as required.

Commissioner:



Date:

28 October 2013

Amendment history

| Version | | Approved | Effective date |
|---------|--|-------------------|-------------------|
| 1 | First published | 6 January 2005 | 6 January 2005 |
| 2 | Amended | | 18 December 2009 |
| 3 | Amended | 28 October 2013 | 20 December 2013 |
| 4 | Amended to restrict physical contact during visits | 7 July 2020 | 7 July 2020 |
| 5 | Amended | 25 September 2020 | 25 September 2020 |